

Provider Notice

Subject: Changes regarding CPST services via telehealth

On May 22, 2023, LDH received CMS approval to allow Community Psychiatric Support and Treatment (CPST) services via telehealth. This approval was made effective May 1, 2023, thus allowing uninterrupted CPST telehealth services to Louisiana residents. Providers may continue to bill CPST services with the telehealth modifier, when the below clinical considerations, telehealth guidelines and communication requirements are met. The Medicaid Behavioral Health Services Provider Manual is currently being updated to reflect the CPST telehealth allowance.

If you sent claims to Magellan for CPST conducted via telehealth, using modifier 95 and the correct place of service, for the time period of May 12, 2023, forward, your claims will be reprocessed on your behalf once our systems have been updated to reflect this change.

The LDH Informational Bulletins can be found at the following link: [Informational Bulletins | La Dept. of Health](#)

The Medicaid Behavioral Health Services Provider Manual can be found at the following link: [Medicaid | Department of Health | State of Louisiana | \(lamedicaid.com\)](#)

Please reach out to your [Network Management Specialist](#) (NMS) with any questions or concerns. Your NMS is available for support.

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana