

# Provider Notice

## Subject: Provider Enrollment

Louisiana Medicaid recently launched its Provider Enrollment Portal. If you file claims with Louisiana Medicaid, **you must enroll** in the new Medicaid Provider Enrollment Portal **to continue receiving reimbursement**.

CMS mandates enrollment for any provider that provides care to Medicaid members. The mandate includes current managed care organization (MCO) only, Dental Benefits Program Manager (DBPM), Coordinated System of Care (CSoC), existing fee-for-service providers, and any new providers enrolling for the first time.

To help simplify the enrollment process, Louisiana Medicaid has begun an enrollment drive that will devote time to each provider type over the next few months. During this time, Medicaid will be sharing resources, training, and answers to commonly asked question. You can also find additional trainings and FAQs at the bottom of the [Medicaid Provider Enrollment Portal webpage](#).

Providers are encouraged to enroll during their designated enrollment period during the drive. Each provider type can locate the timeframe devoted to their group on the [enrollment drive calendar](#). Please schedule time to enroll during the specified timeframe, if not sooner.

Providers who did not receive their portal invitation, or those who have questions or concerns, can reach out to Louisiana Medicaid via the following methods:

- Email: [LouisianaProvEnroll@gainwelltechnologies.com](mailto:LouisianaProvEnroll@gainwelltechnologies.com)
- Phone: #1-833-641-2140 (Monday – Friday, between 8 a.m. and 5 p.m. CST)

Thank you for all you do in supporting the members of CSoC.

Magellan of Louisiana